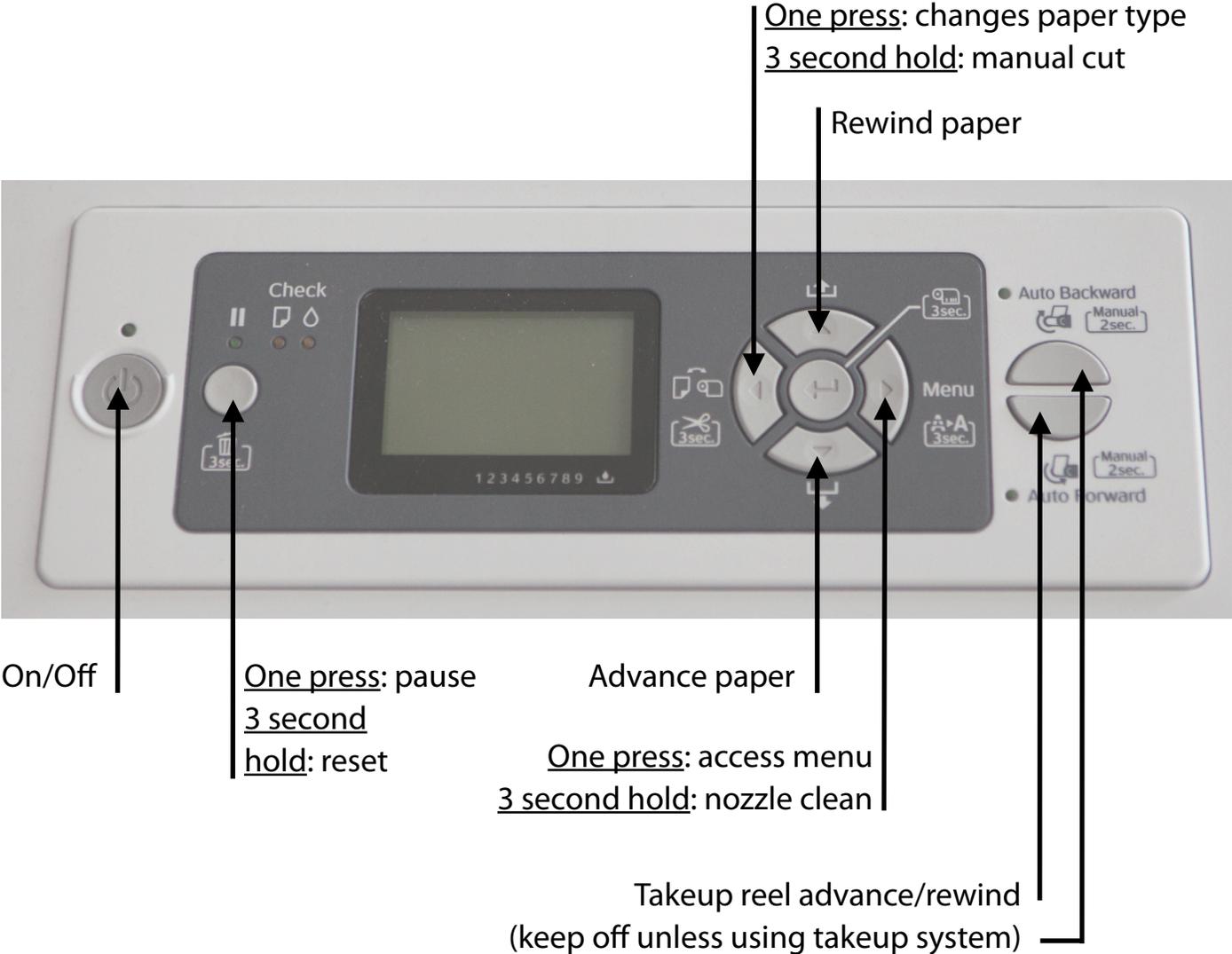


# Epson 11880 Quick How-To Guide

Updated: 2012/06/26

# Epson Control Panel



## Common Errors or Control Panel Messages

### *DO YOU WANT TO USE THE FOLLOWING PAPER?*

This question will appear whenever a new roll of paper is loaded. Always select *NO* and then navigate out of the menu back to the default screen. You will be selecting paper type through the print software later.

### *NOZZLE CLOG DETECTED*

The 11880 will periodically check for nozzle clogs in the printhead. If it believes a clog is forming then it will prompt you for a cleaning. Select *Yes* or *No*. This message can be ignored, but it is a good idea to at least print a nozzle check pattern at the next opportunity.

For a more comprehensive list of error messages and troubleshooting advice, see **page 149** of the 11880 manual.

1. Power on the printer
2. Check the current ink & paper levels and log them in the usage book.  
Printer usage count: Menu → Printer Status → Usage Count.  
(Manual page 127)
3. For roll paper: Remove the metal core from the printer and load your paper onto it. The paper should roll over the top and towards you (like toilet paper), not under the bottom. The grey side of the core should be on the right, and the black side on left. (Manual page 49)
4. Pull up the paper release lever and insert the paper into the printer. Align the paper edge with the guide (horizontal for roll paper, vertical for sheets) at the bottom of the printer. When it is properly aligned, return the release lever back in place. (Manual page 55)

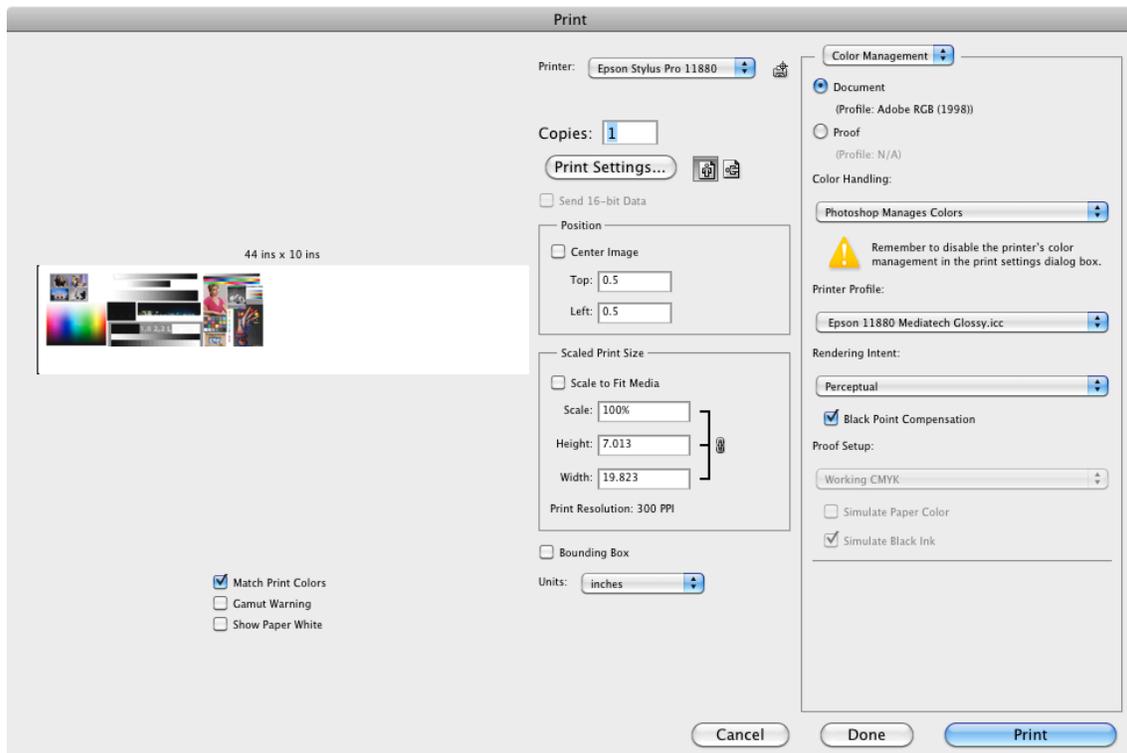
The printer may ask you to identify which type of paper you are loading into the machine. Select "NO" when asked, and use the left menu arrow to exit the paper selection menu. This will be setup in the software.



5. On the computer, open Epson Print Utility 4 (in the Dock). Select Nozzle check and print a check pattern. Clean the nozzles if necessary.  
(Manual page 128)



6. When you have your document prepared in Photoshop, in the menu bar select File → Print.



Make sure that “Epson Stylus Pro 11880” is selected as the printer. Don’t worry about page size, position, or scaling yet. This will be setup soon. First, set the colour handling:

**Colour prints:** Select *Photoshop Manages Colours*, then choose the correct printer profile for the type of paper you’re using. Each profile will be labeled with the printer name. For example, if you are printing on the Satin paper you would use the *Epson 11880 Hexagram Satin.icc*.

**Black and White prints:** Select *Printer Manages Colours*. No profile is necessary.

7. Click on “Print Settings...” which will bring up the print quality settings.



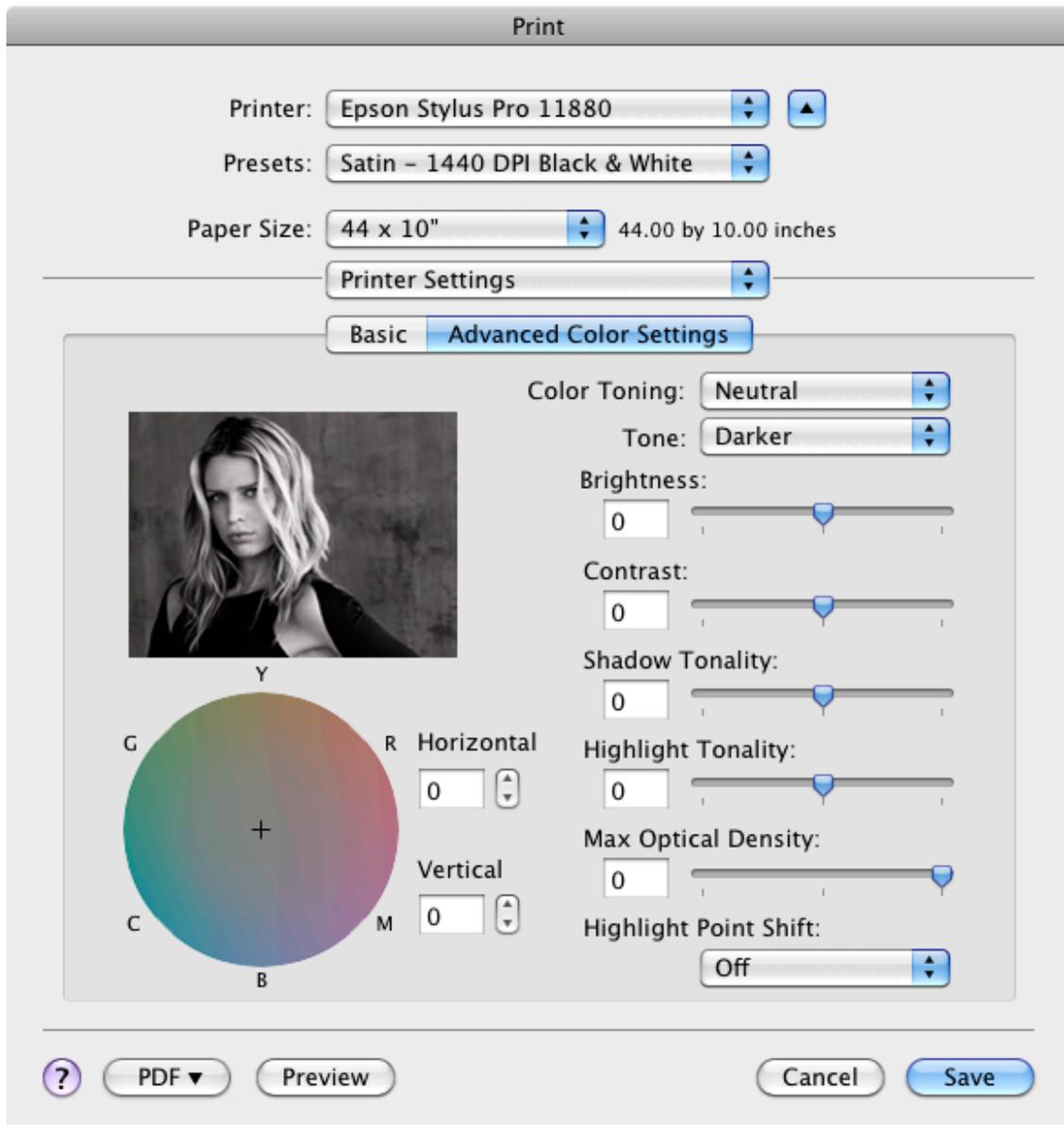
In most cases, you can select one of the presets options available. A preset is made for each of the stock Hexagram papers, in the DPIs they support, and a black & white preset for each paper type (if supported).

Presets can be amended if necessary (changing roll paper for sheet, turning the auto cut off etc.). If you are using your own paper, it is best to check with the manufacturer for the best print settings, and select the appropriate paper type. (Manual page 86)

8. For paper size, click on the options under “Paper Size”. Presets have been made for all of our roll paper widths, in heights from 7” to 72”. To make your own custom size, select “Manage Custom Sizes” at the end of the list of paper sizes. Please remember to name your custom size!  
(Manual page 81)
9. For borderless printing, select one of the borderless options in the Print Settings → Page Setup option (Manual page 81) . Setup your document to be larger than the paper size, or use the auto-expand option. Please

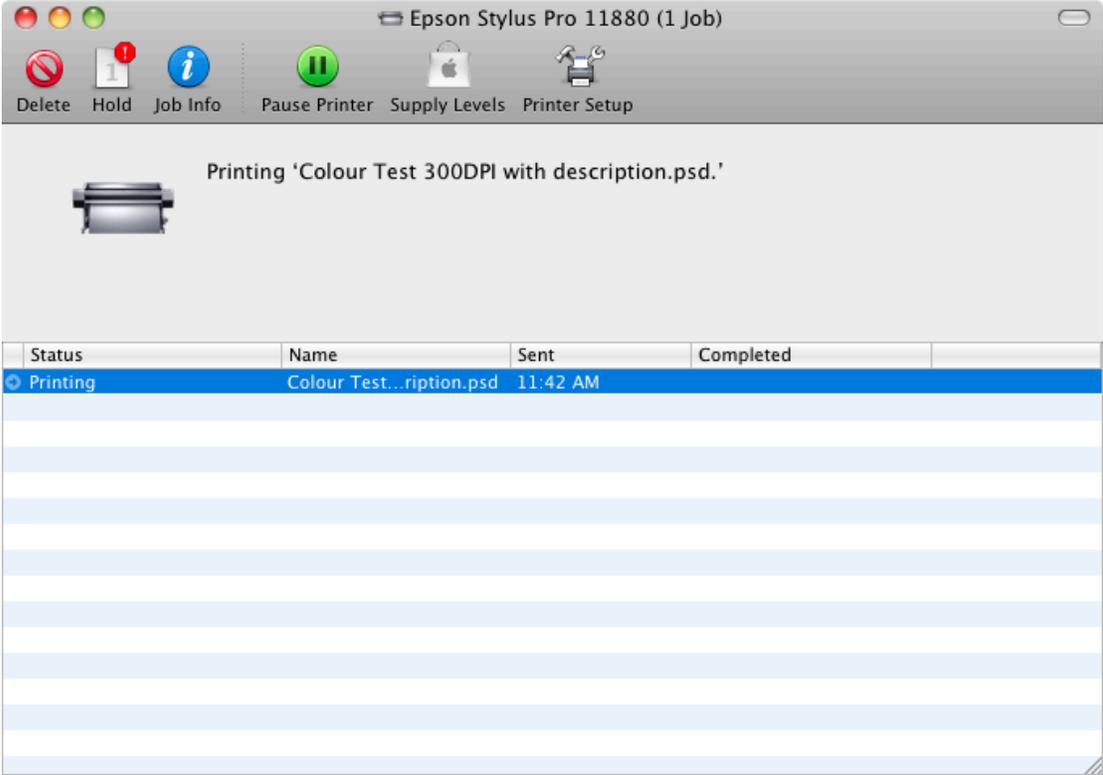
note, borderless printing is hardware restricted to paper widths of 10, 13, 16, 17, 24, 36, 44, 50, and 54". (Manual page 91)

10. To adjust the look of black and white prints, first select one of the black & white presets. Then select Printer Settings → Advanced Colour Settings. (Manual page 93)



11. After setting up your print quality settings, click "Save" and return to the first print window. If necessary, set up your print position on the page (it is centered by default).

12. To cancel prints, switch to the Print Queue window which opens every time a print is released. Pause the printer, then select your print and click "Delete". (Manual page 97)



13. After printing, fill out the rest of the log sheet. Remove the paper, turn off the printer and return the workstation to how you found it.

If you experienced problems while printing remember to record them in the troubleshooting log book. If you are unable to solve the problem yourself, please email [scott@scottchandler.ca](mailto:scott@scottchandler.ca). If possible leave a sample of the print problem.